

**Step by Step Instructions:
How to purchase football tickets for Family Weekend 2017**

1. Read the [Football Tickets page](#) to become familiar with the purchase process. *For every Family Weekend package purchased, you are eligible to purchase one football ticket, on a first-come, first-served basis. Note that your Family Weekend registration purchase **does not** include your football tickets, but simply makes you eligible to purchase a football ticket on a separate transaction.*
2. After you have made your Family Weekend package purchase, go to www.rolltide.com.
3. Hover over the "Tickets" link at the top of the screen and select "Buy Tickets."
4. Select "Football."
5. There is a "promotional code" field. Enter your promotional code from your Family Weekend e-ticket. This code can be found on the yellow portion of the e-ticket. *To purchase Family Weekend tickets, please visit the [Family Weekend Registration page](#) on the Family Weekend website at parents.ua.edu.*
6. Once you have entered your promotional code, select "Find Tickets."
7. Under "Purchase by Seat," select the section that you would like. Select "Continue." *Or you can simply select "Purchase by Price," enter the quantity, and seats will be selected for you.*
8. On the seating chart, choose the seats that you would like. Select "Continue."
9. Review your order and select a delivery method (Print at Home is the only option). Select "Checkout."
10. You will be asked to login or create an account. **Note that this is a login unique to purchasing football tickets from UA. It is different from your Family Weekend Tix login.** Unless you have purchased tickets from the Athletic Ticket Office before, you will choose the second option, "Register Now."
11. Enter your account and payment information and select "Place Your Order" to complete your purchase. **Note: there are no exchanges or refunds available for football tickets.**
12. Please print the confirmation screen for your records. You will also receive a confirmation email.
13. Your tickets will come to your email address. **Be sure to print them before you come to campus for the game.**
14. If you have any questions about your football ticket purchase, please contact the **Athletic Ticket Office at 1-877-TIDETIX.**