

## Step by Step Instructions: How to register for Family Weekend 2017

1. Read the [Family Weekend Registration page](#) to become familiar with our purchase options.
2. Select the registration link at the bottom of the [Family Weekend Registration page](#).
3. Select the “Buy Tix” button beside the Family Weekend 2017 link.
4. Read the “Description” section thoroughly and choose “Select Tickets.”
5. Select the ticket types and quantities that you would like by choosing the appropriate box, enter the quantity, and selecting “Add to Cart.” *Note that after you select each ticket type, you will select “Back to Shopping” to add more items to your cart.* Select “Checkout” when you are finished with your shopping. To learn more about the tickets, visit our [Family Weekend Registration page](#).
6. You will be asked to create a Tix account and login if you do not already have one. Please keep your login information for future use.
7. You will be asked to verify the number, name, and CWID of your current UA student(s), as well as your event seating times.
8. Enter your payment information and complete your purchase by selecting “Complete Order.” **Note: there are no refunds available for Family Weekend.**
9. Check your email for your order confirmation. There is an e-ticket link with a promotional code in the email confirmation.
10. If you purchased a Family Weekend package and are interested in purchasing football tickets, you can use the code on the yellow portion of your e-ticket and visit the [Football Tickets page](#) on the Family Weekend website to make that purchase. *For every Family Weekend package purchased, you are eligible to purchase one football ticket, on a first-come, first-served basis. Note that your Family Weekend registration purchase **does not** include your football tickets, but simply makes you eligible to purchase a football ticket on a separate transaction. There is also a Step By Step document for football tickets for your convenience.*
11. If you need to review your order at a later time, you can visit <https://www.tix.com/secure/login.aspx>, and login using your user name and password.